



Rochelle Park School District

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Date: October 29, 2021

RE: Hackensack High School Bussing

To: Parents and Guardians

It has been brought to our attention that this past week there were a few issues with the transportation from Rochelle Park to Hackensack High School, particularly the William Street bus stop. We have contacted the bus company to discuss parent and school concerns regarding the bus routes.

As you may know, the bus on Tuesday, October 23rd was in fact delayed. As you can imagine, there was much confusion across the state due to the storm, State of Emergency, as well as some school closings. Unfortunately, the bus company can not reach out to all parents and students when there is a weather issue or delays.

In regards to today, the bus company has informed us there was local traffic that did cause some delays. All stops were made but not completed at their usual time. They did advise that again, they can not control traffic or other delays due to unforeseen reasons.

We have received GSP reports from the bus company which they are required by law to have. They have provided us with the information on when the buses did in fact stop at each location. We will continue to monitor the situation and will address any other concerns moving forward.

Please note, students should arrive 10 minutes before the scheduled pick up time as well as allow for 15 minutes of possible delayed pick up. Also, please provide your student with the bus company phone number which is (973)669-2901. This phone line is managed from 7:00am – 6:00pm to address any issues. If your student is experiencing a delay in pick up, they can reach out to this customer service line to see if there are delays and they can provide estimated time of arrival.

Thank you for your patience with this matter and we will continue to monitor any other concerns as they arise.

Bus stop Schedule:
Stop 1 – 7:45am
Stop 2 – 7:50am
Stop 3 – HHS – 8:00am